

211 Day Issue

February 10, 2023



Every day, thousands of Delawareans struggle to find affordable childcare, access to healthcare, money to buy food and pay the bills, and take care of other essential needs. *Can you imagine the frustration and fear that comes with facing eviction, hungry children, untreated illness – without knowing where to turn?*

Across the nation and here in Delaware, we have a confidential helpline where people in crisis can turn for help. It's 211. In the United States, 211 responds to more than 21 million requests for help every year. Most calls, web chats, and text messages are from people looking for help meeting basic needs like housing, food, transportation, and health care.



In Delaware, 211 is operated and funded by the United Way of Delaware and the State of Delaware. Ensuring every person has easy access to this critical resource exemplifies United Way's fight for the health, education, and financial stability of every person in our community. By dialing 2-1-1, individuals and families can find a wide range of services from crisis and emergency counseling, shelter, disaster assistance, to everyday needs like food, free tax filing services, utilities payment assistance, employment help, and so much more. Delaware 211 is a free and confidential service.

No matter the situation, Delaware 211 Specialists diligently work with residents to create judgment free and confidential environments where they listen and guide our neighbors in need to local service providers who can help. They are caring and knowledgeable professionals who are the backbone of the 211 service.

Between January 1, 2020 and January 2023, Delaware 211 responded to 161,793 requests for help and followed up with more than 13,000 persons to verify their needs were met. Top needs included Health (85% COVID-19), Financial Assistance (55% Utility Assistance), Homeless, and Basic Needs (88% Food). The benefit of Delaware 211 to the community has never been more critical than during the height of the

COVID-19 pandemic. The service expanded to 7 days a week to respond to increased demand.

Every year on February 11 (2/11) we recognize the impact and importance of Delaware 211 to our state. This edition of Feel Good Friday is dedicated to everyone who shares our passion and commitment to serve the community and support our neighbors who fight to overcome life's hardships every day. It also gives us the opportunity to thank our extraordinary 211 team who respond to thousands of requests for help with kindness and compassion.

Starting today, we kick off a month of Delaware 211 activities and messages to bring attention to this vital community service. We hope you will follow us on our social media channels and help us spread the word. And if you know someone in need, help them reach us by asking them to dial 2-1-1, text their zip code to 898-211 or visit us online at www.delaware211.org.

We look forward to having you join us as a member of the Delaware 211 family. If you are seeking other ways to help, contact 211 Manager Jennifer Fromme at **jfromme@uwde.org**.

Sincerely,

Donna

Donna Snyder White Vice President, Financial Empowerment United Way of Delaware

Join in Our Month-Long Celebration!

Starting today we kick off a month of Delaware 211 activities and messages to bring attention to this vital community service. Each of the next three issues of Feel Good Friday will contain even more team profiles, stories and news from Delaware 211. Follow us on our social media channels to meet the team and learn more about the vital services 211 provides.

Facebook <u>@Delaware211</u> Instagram <u>@delaware_211</u> Twitter <u>@211delaware</u>

Meet the 211 Team





Pictured, from left: Donna Snyder White, Jamie Naudain, Lynn Bivens, Michelle Taylor, President and CEO, United Way of Delaware, Jennifer Fromme, Debbie Finch, Denise Yorker, Patrice Bassett

Meet Jennifer, Manager, Delaware 211

"My passion is serving the community. Each day I get to do just that. Whether it's a single father struggling to pay for food or a new mother seeking support in raising her new bundle of joy, our neighbors can turn to Delaware 211 for the help they need. Deep in my heart, I know I am meant to work for Delaware 211. Aiding



those in their time of need is what we do best! I am proud to be part of this amazing team!"

-Jennifer Fromme, Manager, Delaware 211

Celebrating 211 Day Through...

...Our Impact!

...Our Incredible Team!

... Our Partners!

Delaware 211 is essential

Our people greet each

Our community partners

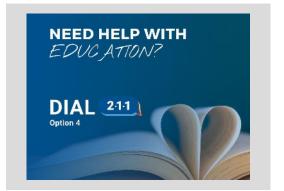
in finding and connecting people with the resources they need.

Click to see the video.

caller with a smile and a ready ear. They are committed to help. **Click to see the video.** are vital to our work to meet the needs of our community. **Click to see the video.**



Examples of Ways 211 Can Help





FROM THE EQUITY COUNTS DATA CENTER

Equitable Education in Delaware Has Come a Long Way, But There Is More Work To Be Done

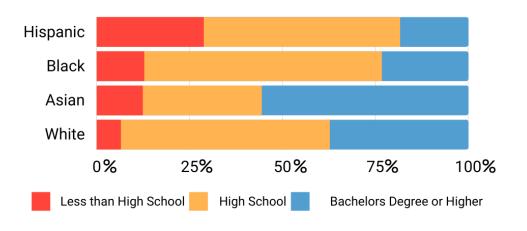
Edwina Kruse (1848-1930) and Dr. William C. Jason (1959-1943) were pioneers of Black education in Delaware. Kruse was the principal of Howard High School-- the only high school in Delaware Black residents could attend-- for 44 years beginning in 1891. Jason served as Delaware State University's first Black president from 1895 to 1923. Both Kruse and Jason fostered institutions that paved the way in education for Black Delawareans.

Despite the monumental contributions by these leaders, educational attainment gaps persist in Delaware over 100 years later.

Join the **Delaware Racial Justice Collaborative** to advocate for education equity in Delaware."

DESPITE DECADES OF PROGRESS, INEQUITIES IN HIGHER EDUCATION PERSIST

Educational Attainment in Delaware by Race (American Community Survey-5-year estimates, 2021)



Find statistics like these and more at the Equity Counts Data Center.

This initiative was supported by funds made available from the Centers for Disease Control and Prevention, Center for State, Tribal, Local and Territorial Support, under National Initiative to Address COVID-19 Health Disparities Among Populations at High-Risk and Underserved, Including Racial and Ethnic Minority Populations and Rural Communities.



"A CONVERSATION WITH PARENTS"

Parents, join us for the latest event in our series "A Conversation with Parents". These conversations pertain to education, health and financial stability for your family, and provide a safe space for you to discuss issues with others and share your experiences and life lessons.

This session celebrates a continuation of Mental Health Awareness Month. Information on the programs below will be shared:

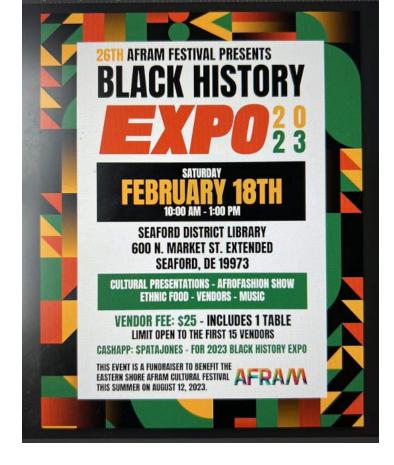
GUEST SPEAKER: Valerie Brown, The Skills Connection

SESSION DATES & TOPIC:

- February 21st, 2023 "We Are Connected" Lesson Self-care and building positive relationships. Skills – Stress management, communication, resolving conflict. SEL competencies – Relationship Skills, Self- Awareness
- March 21st, 2023 "What Are They Thinking" Lesson Brain science and Adverse Childhood Experience (ACEs) Skills – Identifying emotions, stress management. SEL competencies – Self-Awareness, Self-Management
- April 18th, 2023 "Be Accountable" Lesson Preparing for self-sufficiency Skills Organization, self-discipline, and self-regulation. SEL competencies – Self-Management, Responsible Decision Making
- May 16th, 2023 "Possibilities and Solutions" Lesson Boundaries and consequences Skills Problem solving, goal setting. SEL competencies – Responsible Decision Making

There will be a raffle for a \$40 ShopRite gift card at each session, you much attend to Win!

Black History Month Events





Presented by the Rehoboth Beach Film Society in partnership with The Southern Delaware Alliance for Racial Justice

Feb. 17 - 19, 2023

Cinema Art Theater 17701 Dartmouth Drive, Lewes, DE

DOCUMENTARIES

Friday, February 17 - 7 pm – Streetlight Harmonies Saturday, February 18 - 2:30 pm – A Most Beautiful Thing 7 pm – Who We Are: A Chronicle of Racism in America

SHORT FILMS

Sunday, February 19, 2 pm A Vanishing Legacy: Black Captains of the Chesapeake Bay Black Jockeys and the Kentucky Derby: A History of Race and Racism Street Knights (Black Chess in Washington Square Park) A Concerto is a Conversation Mr. Tindley

Route 9 Library and Innovation Center

The Essence of Black 2/11/2023 - 11am-3pm Hip-Hop Dance 2/15/2023 - TBD Black Expressions 2/25/2023 - 2- 4:30 pm Early Childhood Drama 2/28/2023 - Hidden Figures TBD

Network Connect

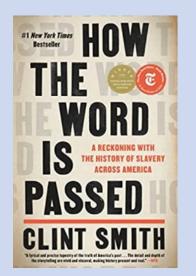
Black History Family Feud 2/28/2023 - 5:30 p.m. - 7:30 p.m.

Black History Month Reading Suggestions

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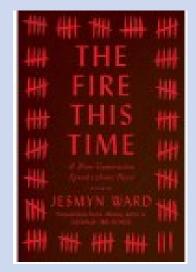
onia Sanchea Alice Walke



How the Word Is Passed: A Reckoning with the History of Work - (audiobook) Slavery Across America A deeply researched and transporting exploration of the legacy of slavery and its imprint on centuries of American history, It illustrates how some of America's most essential stories are hidden in plain view - whether in places we might drive by on our way to work, or on holidays such as Juneteenth, or in neighborhoods like downtown Manhattan, where the brutal history of the trade in enslaved men, women and children has been deeply imprinted.

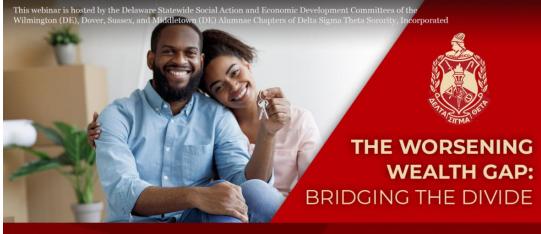
Black Women Writers at Candid interviews with Maya Angelou, Toni Cade Bambara, Gwendolyn Brooks, Alexis De Veaux, Nikki Giovanni, Kristin Hunter, Gayl Jones, Audre Lorde, Toni Morrison, Sonia Sanchez, Ntozake Shange, Alice Walker, Margret Walker, and Sherley Anne Williams. Responding to questions

about why and for whom they write, and how they perceive their responsibility to their work, to others, and to society, the authors provide a window into the connections between their lives and art.



National Book Award winner Jesmyn Ward takes James Baldwin's 1963 examination of race in America, The Fire Next Time, as a jumping-off point for this groundbreaking collection of essays and poems about race from the most important voices of her generation and our time. She has gathered short essays, memoir, and a few essential poems to engage the question of race in the United States. And she has turned to some of her generation's most original thinkers and writers to give voice to their concerns.

Webinar Addresses the Worsening Wealth Gap



This webinar is for anyone looking to gain information on how to drive wealth equity via home ownership and investments or who has an interest in driving legislative action to support long term change.

> TUESDAY FEBRUARY 28, 2023

7 P.M.

>> TO REGISTER: TINYURL.COM/WEALTHGAPWEBINAR



A quarterly journey of self-discovery begins in February 2023



The 2023 Racial Equity Challenge series, powered by United Way of Delaware (UWDE), and the Delaware Racial Justice Collaborative (DRJC), is a quarterly journey of self-discovery designed to help Delawareans build more effective social justice habits, particularly those dealing with issues of race, power, privilege, and leadership.

For five consecutive days each quarter during 2023, participants are prompted with a daily e-mail challenge — such as reading an article, listening to a podcast, or watching a videoand are then encouraged to reflect on that content and to relate the situation to their own lives. Participants discover how racial inequity and social injustice impact our community. The goal is to build new understandings and new connections and in so doing, to begin dismantling systemic racism in Delaware.

> February 20 – 24th | Implicit Bias in the Workplace May 22nd – 26th | Implicit Bias in HealthCare August 21st – 25th | Implicit Bias in Schools/Parenting November 27th – December 1st | Implicit Bias inVoting

Sign up now for the 2023 Challenge!

www.deracialequitychallenge.org

Thank you, School Counselors, for Helping Students Dream Big







Free Tax Help Now Available

UWDE partners with Nehemiah Gateway Development Corporation and First State Community Action Agency to promote FREE tax filing services in Delaware.

FREE in-person drop-off is available by appointment only. Virtual tax services are also available.

For the most current information, residents looking for free tax service can dial 2-1-1.

Learn more about the service by visiting <u>Nehemiah Gateway CDC</u> Learn more about making a tax appointment <u>here</u> Learn more about volunteering <u>here</u>

DELAWARE'S HOME FOR FREE TAX PREP



Register Now for Do More 24

Calling all nonprofits! Register now for Do More 24 Delaware -- Delaware's Largest giving day. You don't want to miss out on the chance to earn undesignated funding for your organization.

Learn more and Sign up TODAY at www.domore24de.org





FDIC Seminar: Fostering Savings Behaviors in Youth

FDIC is hosting a webinar "Fostering Savings Behaviors in Delaware's Youth" on February 28, 2023 at 2 p.m.

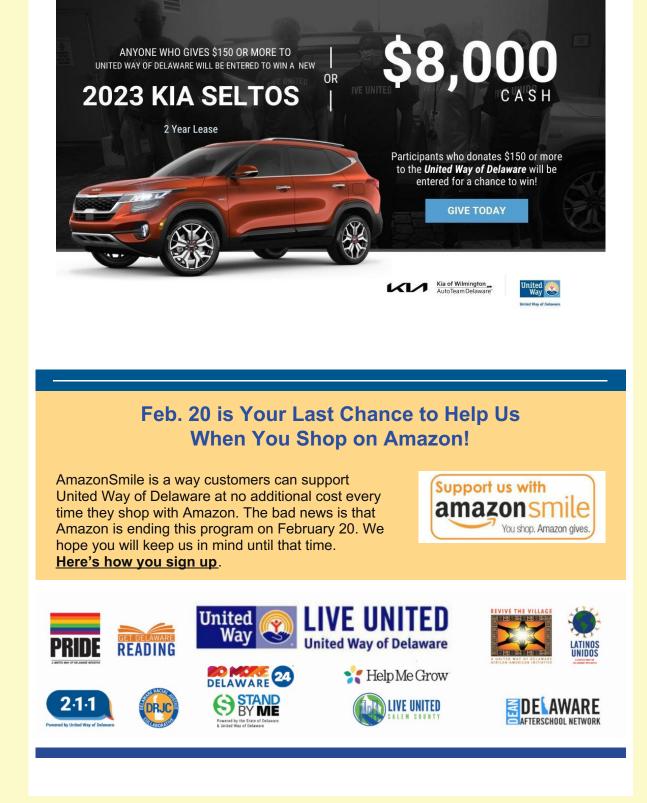
Teaching savings lessons early in life can instill good financial habits that can last a lifetime. In



recognition of America Saves Week, this virtual event will include information about the importance of establishing savings behaviors in the formative years.

The event will also feature programs that afford financial institutions, schools, youth serving community-based organizations and municipal agencies opportunities to participate in savings programs for Delaware's youth.

Register here.



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